



RETURN FORM / AFTER SALES REQUEST

ORDER N°DATE:

You have just received your order, and after fitting the items you think you have to return one or more products.

You have a period of 30 days from receipt of your package to return your products.

- They must be well folded in their package with their label.
- Please fill in the form below.
- The return must be done by the postal services (Letter with tracking number or colissimo, recommended)

Name + First name :

Address :

.....

Country:

E-mail: **Tel. :**

Product Reference :	Size :	Color :
.....
.....
.....

Reference required :	Size :	Color :
.....
.....
.....

Reason(s) of the return:

.....
.....
.....

Ship the product (s) to the following address for EUROPE :
UGLOWSPORT
5 CHEMIN DES MAS
30620 AUBORD
FRANCE

Ship the product (s) to the following address for USA+ ASIA :
room 920, 9/F, Hope Sea Ind'l Centre,
26 Lam Hing Street, Kowloon Bay,
Kowloon, Hong Kong

Shipping date :

Signature :



AFTER SALES PROCEDURES, EXCHANGES AND REFUNDS

- If your return is due to a sizing issue* or any other order* mistake from you, contact us by email: shop@uglowsport.com

*Note: For exchanges and refunds (cash coupon only), return shipping fees will be your responsibility. For exchanges please add a prepaid envelope related to the returned items fees.

- If your return is due to an error on the order preparation from us, please send us your observation by email to (along with the return form completed as an attachment) to: laurence@uglowsport.com
- If your return is due to a defective item, please send your request by email (along with the item proof of purchase, the completed return form + photos attached) to: SAV@uglowsport.com
- Any return not complying with these requirements may be refused from uglowsport.